

Mount Auburn Hospital PRESIDENT'S FUND IMPACT REPORT



2025



Dear Friends,

It is my pleasure to present the inaugural Mount Auburn Hospital President's Fund Impact Report. Thanks to the generosity of you—our grateful patients, loyal donors, and community of friends—this unique fund was established to provide immediate, flexible resources to advance key initiatives and meet emerging needs within our hospital community.

Since the President's Fund was launched just over a year ago, I have been heartened by the remarkable generosity of the Mount Auburn community. In the fund's first year, we set our sights on raising \$1 million. I am happy to say that we surpassed that goal—receiving more than \$1.1 million in leadership gifts from our community, and an additional gift of \$1 million from longtime friends of the hospital, and transformational donors to Mount Auburn, the Stanton Foundation.

Allocations from the President's Fund will support key initiatives throughout the hospital and areas of need as they arise, focusing on patient care, clinical innovation and capital improvements, quality and safety, and medical education and workforce development. In this first year, projects made possible by your generosity include resources to support patient comfort in the Emergency Department waiting room, a labor support cart to provide items like yoga balls and sound machines to assist laboring mothers-to-be, training and continuing education for nurses, and many more.

The following pages highlight just a few of the programs that have been made possible by the President's Fund this year. Thanks to the loyal support of the Mount Auburn community, we are able to advance these initiatives and others like them, now and in the years to come.

With gratitude,

A handwritten signature in black ink, appearing to be 'E. Huang'.

Edwin Huang, MD
President, Mount Auburn Hospital

A Focus on Clinical Innovation

Cutting-edge technology promotes family-centered care for newborns



The Level IIB Special Care Nursery at Mount Auburn Hospital provides specialized care to newborns who need extra support. It also offers private rooms so families can remain at their child's side throughout their hospital stay. For many families, however, the length of a nursery stay means they must leave their baby to return to work or care for other family members—a difficult separation for everyone.

Thanks to support from the President's Fund, we will be able to ease this time away from the bedside by installing AngelEye cameras and communication systems in the Level IIB Nursery. These secure, live streaming cameras will give families an around-the-clock view of their child's nursery bed, offering real-time

updates on their baby's progress, increased communication and integration with their baby's care team, and ongoing education that promotes a smooth transition home. These benefits have been shown to enhance bonding and parental confidence, reduce parental stress and anxiety, and strengthen family-centered care during a critical time.

Mount Auburn Hospital is proud to offer unparalleled care with compassion to our youngest patients and their families. Thanks to your support, the AngelEye camera system will augment the clinical excellence and compassionate care of our Level IIB Nursery team by ensuring that families feel connected and supported when they need it most.

Enhancing Quality and Safety

Medication reconciliation service extended to improve clinical outcomes



Our staff are committed to excellence in clinical care not only when patients are within our walls, but also—and, importantly—after they return home. A key contributor to this continuation of care is the accuracy of, and adherence to, medications.

Mount Auburn addresses this critical need through a pharmacy-led medication reconciliation service. This leverages the expertise of pharmacists and pharmacy technicians to ensure an accurate and comprehensive list of a patient’s medications in order to prevent medication-related errors and improve clinical outcomes.

Studies have shown that pharmacy-led medication reconciliation services significantly decrease medication errors when a patient is discharged, reduce rates of readmission, and shorten hospital stays, particularly among medically complex patients.

Thanks to the President’s Fund, we are able to extend this service to now include weekends in addition to weekdays, for the next three years. This increased coverage will enhance our comprehensive pharmacy care for all patients who are admitted to the hospital, leading to improved clinical outcomes over the longer term.

Supporting the Health and Wellness of Our Workforce

Expanding our staff wellness program

At Mount Auburn Hospital, we prioritize not only the health and wellbeing of our patients, but also that of our staff. We recently implemented a wellness program serving our oncology staff that has proven to be a helpful resource in coping with the stress of caring for patients.

Encouraged by this positive response—and thanks to support from the President’s Fund—we are expanding our staff wellness program to departments across the hospital. Offerings

will include massage therapy, acupuncture, yoga, and pet therapy, with flexibility to add additional services in response to staff feedback. We hope this program will help ease the challenges that health care workers face by reducing stress and encouraging self-care.

“Providing alternative therapies for staff, as well as patients, is a needed reminder that taking care of others should start with being good to ourselves,” said a hospital oncologist.





New peer support program

When health care professionals face stressful patient-related situations at work, they often look to colleagues who have experienced similar challenges for help. Receiving this type of support from peers is invaluable, and can help to decrease feelings of anxiety, depression, and burnout.

Recognizing the importance of peer support in the health care setting, we are pleased to implement a formal peer support program that will serve both clinical and non-clinical

staff from across the hospital. Volunteers will be nominated by their colleagues and receive formal training in providing peer support, including how to create a safe space for listening and sharing, validate feelings, and provide guidance in connecting to additional resources.

We are grateful to our generous donors to the President's Fund for making this peer support program possible, which will benefit our staff and patients alike.

Improving the Patient Experience

Removing barriers to medications and care

For some patients, the inability to pay for antibiotics or other medications means that they won't fill—or take—a prescription, leading to longer or recurring hospital stays. Through the President's Fund, we are thrilled to establish a program that eliminates this barrier to care. Providing support for therapeutic medications will not only ensure patients receive appropriate medical care,

but also allow them to return to the comfort of their own homes sooner, with medications in hand, where they can recover best.

We are grateful to be able to offer this, and other patient supports, to promote the health and wellbeing of all people in the communities we serve.



President's Fund Donors

July 1, 2024 – September 30, 2025

Mount Auburn Hospital gratefully recognizes donors to the President's Fund, who provide critical resources to advance key initiatives and address emerging needs across the hospital.



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