



EVERYDAY **EXCEPTIONAL**

Enhanced Emergency Care, Closer to Home

BUILDING FOR A HEALTHY FUTURE

At Beth Israel Deaconess Hospital–Milton (BID Milton), improving your health is always our top priority.

As recent years have shown, high-quality, accessible health care is more critical than ever. That is why we are investing in the future of our community as we transform BID Milton to enhance quality care for everyone who needs it. Thanks to friends like you, we're making tremendous progress toward achieving our ambitious goal to renovate, revitalize, and expand Milton's community hospital.

“I recently experienced a heart attack and a couple of strokes. Because my family quickly got me to BID Milton, the ED staff saved my life and minimized the damage. They have my love, respect, and gratitude.”

—Rick, BID Milton patient

Your generosity is making it possible to:

- **Provide a modern, welcoming experience while maximizing safety** with upgrades to all inpatient rooms (including new state-of-the-art beds), bathrooms, and family rooms
- **Support our amazing and committed caregivers** with updated nurses' station, monitoring equipment, medication rooms, and areas where staff can rest and recharge
- **Invest in state-of-the-art technology**, such as a new MRI machine, a second CT scanner, and staff safety systems so we can provide even safer, higher-quality care
- **Enhance the patient experience** by creating new cardiology and neurology testing suites to provide patients with leading-edge diagnostics in a spacious, calm, and comforting setting



BUT OUR VISION IS NOT COMPLETE

Our **Everyday Exceptional** campaign continues with our Emergency Department (ED) expansion, which will benefit patient care across the entire hospital.

You can count on us to provide the personalized, excellent care you deserve—close to home, whenever you need it. Community hospitals like BID Milton play an essential and irreplaceable role in patient care. We invite you to support our commitment to make BID Milton even better for you and your loved ones, now and in the future.

HIGH-QUALITY CARE CLOSE TO HOME

It's our privilege to care for you—and a responsibility we take very seriously. At BID Milton, you enjoy the compassion and friendliness of an outstanding community hospital along with the extensive resources of the Beth Israel Lahey Health network—including access to specialty tertiary care, delivered by renowned teams at Beth Israel Deaconess Medical Center in Boston, when needed.

Over the last decade—partly due to the closures of Quincy Medical Center and Carney Hospital—BID Milton has seen a tremendous increase in the number of both ED patients and inpatients. In 2020, we opened an urgent care clinic in Quincy, a source of additional patients to our ED. Our volume increased even more during the COVID-19 pandemic, which brought more and sicker patients to our ED.

While we're proud to be a reliable care destination for so many, we are challenged by a need for additional space. Our ED was built to serve 26,000 patients annually. Today, we see 40,000—a number that continues to grow. Meanwhile, over the last ten years, inpatient volume in our 100-bed hospital has increased by nearly fifty percent.

This ED expansion will provide greater flexibility and add significant inpatient capacity to meet the needs of acutely ill patients. Additional space and enhanced technology will also be meaningful—in particular for our staff. During a time when health care workers are experiencing significant stress and burnout, it is our duty to support our staff however possible. This includes providing facilities that enable them to do their jobs in an environment that is conducive to their wellness.



“I’m excited about the impact of the Everyday Exceptional campaign on our ability to provide even more access to state-of-the-art care. The advantages of this new space will extend to the entire hospital. This investment is important for our community, our patients, and our extraordinary staff. But we can’t do it without your support.”

—Richard Fernandez, President, BID Milton





“BID Milton has always provided the highest quality of care. It’s important to me that the hospital continues to uphold these standards while meeting the needs of our growing community. I’m confident that my investment is an excellent one, and I hope it inspires others to support this important effort.”

—Theresa Gaffney, BID Milton Board Officer and Donor



Rendering of ED expansion

INVESTING IN THE HEALTH OF YOUR COMMUNITY

Your gift to the **Everyday Exceptional** campaign will help advance the following priorities:

ENHANCED PRIVACY

Increase the number of ED rooms by nearly 100 percent, providing much-needed capacity, more privacy and access, and reduced wait times

ADDITIONAL CAPACITY

Create additional observation spaces where our expert staff can evaluate, treat, and monitor patients who need it, with the goal of allowing them to be discharged after a short stay and making additional inpatient beds available for our sickest patients

ELEVATED EXPERIENCE

Provide a better overall experience with patient rooms that are quieter, more peaceful, and that enhance comfort, convenience, and privacy

IMPROVED SPACE

Modernize space and technology to make it easier for caregivers to work efficiently and seamlessly, focusing on patient care



Our expanded footprint accommodates the newest technology and nearly doubles the number of ED rooms



“In the wake of COVID, health care is being challenged like we never imagined. Philanthropy is critical for making improvements that will enhance the quality of the care our amazing teams provide every day. I invite our community to step up and make a difference for our patients—for many years to come.”

—David F. Hyman, Regional Vice President of Philanthropy, BID Milton



LEADERSHIP NAMING OPPORTUNITIES

We seek leadership gifts to help BID Milton make an investment of more than \$30 million in the future of our community’s health through our ED expansion.

Emergency Department Wing	\$500,000
Waiting Room	\$250,000
Reception Desk	\$150,000
Nurses’ Station	\$100,000
Care Initiation Area	\$75,000
Consult Room	\$50,000
Exam Suite	\$50,000
Exam Room	\$25,000

For more information about naming and recognition opportunities, please contact **David Hyman** at David_Hyman@bidmilton.org or at (617) 313-1194.



There has never been a more pressing time to show your support. With your partnership, we can fulfill our vision to provide the best care possible for our BID Milton community.

THANK YOU

Together, we are **Everyday Exceptional.**

Beth Israel Lahey Health 
Beth Israel Deaconess Milton

Office of Philanthropy
199 Reedsdale Road
Milton, MA 02186
giving.bilh.org/bidm